

# CABINET 3 OCTOBER 2016

**Avoiding Admissions Scrutiny Review** 

#### REPORT SUMMARY

- Wirral has made really good progress in avoiding Hospital admissions. Key
  commissioning activity in relation to the better care Fund has enabled the
  development of schemes that are evidencing real impact and progress in
  establishing a sustainable 7 day community offer. The 3.5% target for nonelective admission reduction has been overachieved for 15/16, but there is more
  to be done to ensure the quality consistency and sustainability of these services.
- A task and finish group was formed by Members of the former Families and Wellbeing Policy & Performance Committee to undertake a scrutiny review of the actions being taken to strengthen community based services which are intended to reduce the demand for acute services and thereby reduce hospital admissions. This report documents the findings of the members and the conclusions which have been drawn.

## Links to the Wirral Plan Pledges

- Older People live well
- People with Disabilities live independently
- The review looked in detail at demand drivers and the responses that have been put in place to strengthen the urgent care system. This was a comprehensive approach that has led to nine important recommendations being made across four strategic the themes.
- The attached report documents the conclusions and recommendations which the review formed, as well as a summary of the evidence base on which those recommendations are based, for consideration by the Cabinet.
- The recommendations made by the review panel are welcomed by Adult Social Care and the Clinical Commissioning Group (CCG).

#### **RECOMMENDATION/S**

- Cabinet is requested to note the contents and recommendations of the Scrutiny report 'Avoiding Admissions'.
- Cabinet is requested to support the recommendation that an update report regarding the implementation and impact of the recommendations will be presented to the People Overview & Scrutiny Committee by March 2017.

#### 1.0 REASON/S FOR RECOMMENDATION/S

On 2 February 2015, Members of the Families and Wellbeing Policy & Performance Committee received a report entitled 'Commissioning community services, managing the market and reducing reliance on residential and nursing care'. Members were informed of a change of commissioning practises aimed at strengthening community based services in order to keep residents, particularly older people, at home for longer and consequently reduce the reliance on the residential care sector and the need for avoidable admissions to an acute hospital setting. Budget priorities had been changed in order to reflect the change in priorities.

As a result, members agreed to undertake a detailed scrutiny review, in order to gain assurance that adequate plans are in place to further develop community-based services with the aim being to reduce unplanned admissions to acute hospitals. Members would also be able to assess the effectiveness of the integration of social care and health and also the effectiveness of ongoing partnership working in delivering the community-based services.

The panel concluded that many positive steps have been put in place, but further work is required in order to ensure that the right services are provided in the right place at the right time - the recommendations are based on evidence of the key changes that are required to continue to improve provision.

#### 2.0 OTHER OPTIONS CONSIDERED

N/A

#### 3.0 BACKGROUND INFORMATION

- **3.1.** Members of the scrutiny panel began their review in October 2015. A range of meetings were held to obtain appropriate evidence, sessions were planned and with representations of a significant number of health and care provider organisations, including some care homes as well as carer and patient representation groups and 3<sup>rd</sup> sector organisations.
- **3.2.** The Panel Members have concluded that although many positive steps have taken place, further work is required to ensure the right services are provided in the right place at the right time. During this review, much detailed evidence

was gathered relating to specific services and this evidence is recorded in section 4 of the report. However, as the review has taken place, change to this service provision and the introduction of new care pathways have continued at pace. Therefore, in developing their recommendations, the Members have chosen to focus on strategic issues:

- Governance and funding
- Service quality
- Developing the right services
- Evaluating the effectiveness of services.
- **3.3.** The recommendations from this review are welcomed by service providers and commissioners. The report provides constructive recommendations, in line with key principles. Many of the recommendations are underway and will be closely tracked and monitored until fully implemented.
- **3.4.** An update report on the implementation and impact of the recommendations will be presented to the People Overview & Scrutiny committee by March 2017.

#### 4.0 FINANCIAL IMPLICATIONS

N/A

#### 5.0 LEGAL IMPLICATIONS

N/A

#### 6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS

N/A

#### 7.0 RELEVANT RISKS

N/A

#### 8.0 ENGAGEMENT/CONSULTATION

N/A

#### 9.0 EQUALITY IMPLICATIONS

An Equality Impact has not been done because there is no relevance to equality.

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## **APPENDICES**

Appendix 1 - Avoiding Admissions Scrutiny Review

## **REFERENCE MATERIAL**

N/A

## **SUBJECT HISTORY (last 3 years)**

| Council Meeting | Date |
|-----------------|------|
|                 |      |
|                 |      |
|                 |      |